číslo: **SML\_RPC\_**Klikněte sem a zadejte text.**\_2020**

**CONTRACT FOR THE PROVISION OF EARLY INTERVENTION**

concluded between the contracting parties in accordance with Article 54 of the Social Services Act No. 108/2006 Coll.

1. **SERVICE USER**

**Legal representatives**

|  |  |
| --- | --- |
| Name and surname: Klikněte sem a zadejte text. |  |
| Phone number: Klikněte sem a zadejte text.  | E-mail: Klikněte sem a zadejte text. |
| Address: Klikněte sem a zadejte text. | Date of birth: Klikněte sem a zadejte text. |
| Name and surname:Klikněte sem a zadejte text. |  |
| Phone number: Klikněte sem a zadejte text. | E-mail: Klikněte sem a zadejte text. |
| Address: Klikněte sem a zadejte text. | Date of birth: Klikněte sem a zadejte text. |

representing

**Child:**

|  |  |
| --- | --- |
| Name and surname: Klikněte sem a zadejte text.  | Date of birth: Klikněte sem a zadejte text. |
|  |  |

hereinafter referred to as ***“user”***

and

1. **SERVICE PROVIDER**

**Centrum pro dětský sluch Tamtam, o.p.s.** (registered with the Prague Metropolitan Court, Case O 1359
of 27 December 2013) registered office in Hábova 1571/22, 155 00 Prague 5, IČO 00499811;

**Raná péče Čechy** (service type identifier 5002625)

registered office in Hábova 1571/22, 155 00 Praha 5,

statutory representative Mgr. Jana Fenclová

represented by the head of the service Mgr. Martina Péčová

hereinafter referred to as ***„provider“***

#### TYPE OF SOCIAL SERVICE

1. Under Article 54 of the Social Services Act No. 108/2006 Coll., as amended, early intervention is a field social service possibly supplemented with ambulatory type of service provided to kids and the parents of kids who are up to seven years old and are disabled or whose development is endangered due to an unfavorable state of health. The service is aimed at supporting the family and the children’s development with respect to the specific needs of the children.
2. Main target group of the early intervention are families of children with hearing disabilities from the age 0 to 7.
3. The service consists of the following activities:
	1. educational and activation activities,
	2. arranging a contact with the social environment,
	3. social-therapeutic activities,
	4. help with exercising rights, legitimate interests and with taking care of personal matters.
4. As a general rule, the early intervention service is provided to a user ranging from 40 to 100 hours of provided service per year. The extent of the support is agreed on by the user and the provider and is put in concrete terms in an individual plan of the service.
5. An hour of the provided service includes basic activities of the service, realized in the form of regular field consultations in the family (or, on rare occasions, in a different place that was agreed upon) and also ambulatory consultations in the workplace and e-mail or phone consultations.
6. The contracting parties have agreed that the extent of the arranged service corresponds with the user’s personal goals and it shall be updated in the individual plan following a mutual agreement.

#### PLACE AND TIME OF THE PROVIDED SERVICE

1. The service is provided as a field service in the regions of South Bohemia, Karlovy Vary, Hradec Králové, Liberec, Pardubice, Plzeň, Capital City of Prague, Central Bohemia and Ústí nad Labem, namely in the users’ home environment at the address: Klikněte sem a zadejte text.; or exceptionally in a different place, previously agreed upon. Throughout the duration of the service contract, the activities of the service are provided at a pre-agreed hour within the working hours of the service (Monday through Friday from 7 a.m. to 7 p.m.)
2. The service can be additionally supplemented by an ambulatory form of service, provided on the premises of Centrum pro dětský sluch Tamtam, o.p.s. The activities are provided at a pre-agreed hour within the working hours of the service (Thursday from 9 a.m. to 3 p.m. or as agreed with the provider), that is throughout the duration of the service contract.
3. The date of the consultation is arranged by the user and the early intervention counsellor either in person or by phone or e-mail.

#### REIMBURSEMENT FOR THE SOCIAL SERVICES AND the method of payment

1. Based on Article 72b of the Social Services Act No. 108/2006 Coll., the service is free of charge.

#### ensuring compliance with the service provision rules set by the provider

1. Rules of the service provision set by the provider:
	1. at least one user of the service is always present at the consultation,
	2. the user is obliged to secure safe conditions for provision of the service (such as absence of physical or verbal aggression, infectious disease, securing pet animals and ensuring basic health conditions),
	3. the user is obliged to ensure an uninterrupted course of the service (such as turning off the television and radio, absence of unannounced persons),
	4. the user must not smoke or use narcotic drugs in the presence of the provider’s personnel,
	5. service users must actively engage in the consultation and must cooperate on fulfilling the individual plan,
	6. the user and workers of the provider are on formal terms with each other,
	7. the user must inform the early intervention counsellor of a cancelled consultation by phone no later than by 7 a.m. of the day of the pre-agreed consultation.

#### validity period and terms of contract termination

1. The period of validity and effect of the contract is arranged by the contracting parties at the time of its signature for an indefinite period but no later than child’s seventh birthday.
2. The user may at any time terminate the contract verbally or in writing without having to justify it with immediate effect and without notice.
3. The contract can be terminated by the provider based on these conditions:
	1. non-compliance with the terms of the contract provided in Article 4, paragraph 1 (a, d and g),
	2. repeated failure to comply with the terms of the contract provided in Article 4, paragraph 1 (a, d and g),
	3. change of the place of supply of services outside the territorial scope of the provider, as stated in Article 2, paragraph 1,
	4. if the reasons for providing the early intervention social services no longer exist (fulfilling the personal goals of the user),
	5. if the user no longer qualifies for the service, as defined in Article 1, paragraphs 1 and 2,
	6. if the service ceases to exist.
4. The contract is automatically dissolved by the last day of the three-months period during which no service of the provider was used. This termination is not delivered by mail.
5. Termination of the contract by the provider due to reasons stated in paragraph 3 of this Article is effective immediately and the withdrawal period is calculated from the day such a situation occurs.
6. Both parties have agreed that the contract termination is to be delivered in writing at the address or e-mails mentioned in the heading, that is for all reasons stated in paragraph 3 of this Article. If the termination is not received or if its receipt is refused or if the recipient is unknown at the stated address, the day the termination was sent by the post office or e-mails shall be considered as the day of delivery.

#### special arrangements

1. In accordance with the protection of personal data, as covered by Regulation 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (“GDPR”) and Act No.101/2000 Coll. on the protection of personal data and its processing, the user has been informed of the personal data processing in order to provide the early intervention social services. For further information on the processing of personal data, see the provider’s website at [www.tamtam.cz](http://www.tamtam.cz).

#### final provisions

1. The contract is drawn up in duplicate. Both the provider and the user receive one copy.
2. The contract can only be amended by written and numbered amendments.
3. Both contracting parties affirm that the contract expresses their free will, that they understand it and that it was concluded at arm’s length.

Klikněte sem a zadejte text.. Klikněte sem a zadejte text.

|  |  |
| --- | --- |
| …………………………………………………………… | ………………………………………………………...... |
| Klikněte sem a zadejte text. | Mgr. Martina Péčová, head of the serviceAuthorized to signature by the statutory representative |